

## Status diagnostics and troubleshooting

**Status code display** The inverter performs a system self-diagnosis that automatically detects many faults that may occur and shows them on the display. This means you are promptly made aware of malfunctions in the inverter or the photovoltaic system, or of any installation or operating faults.

If the system self-diagnosis has detected a specific fault, the associated status code will be shown on the display.

**IMPORTANT!** Status codes may sometimes appear briefly as a result of the inverter's control response. If the inverter then continues working with no sign of any problem, this means that there was no fault.

**Total failure of the display** If the display fails to come on some time after sunrise:  
 - Check the AC voltage on the inverter connection sockets:  
 the AC voltage must be 220/230 V (+ 10 % / - 5 %) or 380/400 V (+ 10 % / - 5 %).

**Class 1 status codes** Class 1 status codes generally only arise momentarily and are caused by the public grid.  
  
 Example: The grid frequency is too high and the inverter may not feed any energy into the grid owing to a standard. There is nothing wrong with the device.  
 The initial response of the inverter is to disconnect itself from the grid. The grid is subsequently checked during the stipulated monitoring period. If no further problem has been detected by the end of this period, then the inverter will resume feeding energy into the grid.  
  
 The GPIS SoftStart function is activated according to the country setup:  
 After cutting out due to an AC error, the output power of the inverter is continuously increased in line with the national guidelines.

Code	Description	Behaviour	Remedy
102	AC voltage too high		
103	AC voltage too low		
105	AC frequency too high	Following careful testing and when the grid conditions are within the permissible range again, the inverter will resume feeding energy into the grid.	Check grid connections; if this status code keeps recurring, contact your system engineer
106	AC frequency too low		
107	No AC grid		
108	Stand-alone operation detected		
112	RCMU error		

**Class 3 status codes** Class 3 includes status codes that may occur while feeding energy into the grid, but generally do not cause the process to be interrupted for any length of time.

The inverter disconnects automatically from the grid, the grid is then monitored as specified and the inverter attempts to resume feeding energy into the grid.

Code	Description	Behaviour	Remedy
301	Overcurrent (AC)	Short-term interruption while feeding energy into the grid. The inverter resumes its start-up routine.	*)
302	Overcurrent (DC)		
303	DC module overtemperature	Short-term interruption while feeding energy into the grid. The inverter resumes with its startup routine.	Purge cooling air openings and heat sink; **)
304	AC module overtemperature		
305	No power being fed in, despite closed relay	Short-term interruption while feeding energy into the grid. The inverter resumes with its startup routine.	**)
306	PV output too low for feeding energy into the grid	Short-term interruption while feeding energy into the grid. The inverter resumes its start-up routine.	wait for sufficient level of insolation; **)
307	DC input voltage too low for feeding energy into the grid		
<b>IMPORTANT!</b> Due to the low level of insolation early in the morning and in the evening, the status codes 306 (Power low) and 307 (DC low) are displayed routinely at these times of day. These status codes do not indicate any kind of fault.			
308	Intermediate circuit voltage too high	Short-term interruption while feeding energy into the grid. The inverter resumes its start-up routine.	**)
309	DC input voltage MPPT 1 too high		
311	Polarity of DC strings reversed		
313	DC input voltage MPPT2 too high		
314	Current sensor calibration timeout	Short-term interruption while feeding energy into the grid. The inverter resumes with its startup routine.	*)
315	AC current sensor error		
316	InterruptCheck fail		
325	Overtemperature in the connection area		
326	Fan 1 error		
327	Fan 2 error		

\*) If the status code is displayed all the time: notify a Fronius-trained service engineer

\*\*) Fault is rectified automatically. If this status code keeps recurring, contact your system engineer

**Status codes – Class 4**      Some of the class 4 status codes necessitate intervention by a Fronius-trained service technician.

Code	Description	Behaviour	Remedy
401	Unable to communicate with the power stage set	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	*)
406	AC module temperature sensor faulty (L1)		
407	AC module temperature sensor faulty (L2)		
408	DC component measured in the grid too high		

Code	Description	Behaviour	Remedy
412	Fixed voltage mode has been selected instead of MPP voltage mode, and the fixed voltage has been set to too low or too high a value.	-	**)
415	Safety cut-out via option card or RECER-BO has triggered	The inverter is not feeding any energy into the grid.	*)
416	No communication possible between power stage set and control system.	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	*)
417	Hardware ID problem		
419	Unique ID conflict		
420	No communication possible with the Fronius Datamanager	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	Update inverter firmware; *)
421	HID range error		
425	Unable to communicate with the power stage set		
426 - 428	Possible hardware fault		
431	Software problem	The inverter is not feeding any energy into the grid.	Perform AC reset (switch automatic circuit breaker off and on again); update inverter firmware; *)
436	Functional incompatibility (one or more PC boards in the inverter are not compatible with each other, e.g. after a PC board has been replaced)	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	Update inverter firmware; *)
437	Power stage set problem		
438	Functional incompatibility (one or more PC boards in the inverter are not compatible with each other, e.g. after a PC board has been replaced)	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	Update inverter firmware; *)
443	Intermediate circuit voltage too low or asymmetric	The inverter is not feeding any energy into the grid.	*)
445	- Compatibility error (e.g. due to replacement of a PC board) - Invalid power stage set configuration	The inverter is not feeding any energy into the grid.	Update inverter firmware; *)
447	Insulation fault		
448	Neutral conductor not connected	The inverter is not feeding any energy into the grid.	*)
450	Guard cannot be found		

Code	Description	Behaviour	Remedy
451	Memory error detected		
452	Communication error between the processors		
453	Grid voltage and power stage set are incompatible	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	*)
454	Grid frequency and power stage set are incompatible		
456	Anti-islanding function is no longer being implemented correctly		
457	Grid voltage relay fault	The inverter is not feeding any energy into the grid.	Check AC cable *)
458	Error when recording measuring signal		
459	Error when recording the measuring signal for the insulation test		
460	Reference voltage source for the digital signal processor (DSP) is working out of tolerance	The inverter is not feeding any energy into the grid.	*)
461	DSP data memory error		
462	Error during DC feed monitoring routine		
463	Reversed AC polarity, AC connector inserted incorrectly		
474	RCMU sensor faulty		
475	Insulation fault (connection between solar module and ground)	The inverter is not feeding any energy into the grid.	**)
476	Driver supply voltage too low		
479	Intermediate circuit voltage relay is switched off	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	*)
480, 481	Functional incompatibility (one or more PC boards in the inverter are not compatible with each other, e.g. after a PC board has been replaced)	The inverter is not feeding any energy into the grid.	Update inverter firmware; *)
482	Setup interrupted after initial start-up	The inverter is not feeding any energy into the grid.	Restart Setup after an AC reset (switch automatic circuit breaker off and on again)
483	Voltage $U_{DC\ fixed}$ on MPP2 string out of limits	The inverter is not feeding any energy into the grid.	Check MPP settings; *)
485	CAN transmit buffer is full	The inverter is not feeding any energy into the grid.	Perform AC reset (switch automatic circuit breaker off and on again; *)
489	Permanent overvoltage on intermediate circuit capacitor (five 479 status codes in a row)	The inverter is not feeding any energy into the grid.	*)

\*) If the status code is displayed all the time: notify a Fronius-trained service technician

\*\*\*) If this status code keeps recurring, contact your system engineer

**Status codes –  
Class 5**

Class 5 status codes do not generally interfere with feeding energy into the grid, but can cause restrictions. These status codes are displayed until they are acknowledged by pressing a key (however, the inverter continues to operate normally in the background).

Code	Description	Behaviour	Remedy
502	Insulation error on the solar modules	Warning message is shown on the display	**)
509	No energy fed into the grid in the past 24 hours	Warning message is shown on the display	Acknowledge status code; check whether all the conditions for the problem-free feeding of energy into the grid have been met (e.g. are the solar modules covered with snow?); **)
515	Unable to communicate with filter	Warning message on the display	*)
516	No communication possible with the storage unit	Storage unit warning message	*)
517	Power derating caused by too high a temperature	When power derating occurs, a warning message is shown on the display.	If necessary, purge cooling air openings and heat sink; fault is rectified automatically; **)
518	Internal DSP malfunction	Warning message on the display	*)
519	No communication possible with the storage unit	Storage unit warning message	*)
520	No energy fed into the grid by MPPT1 in the past 24 hours	Warning message is shown on the display	Acknowledge status code; check whether all the conditions for the problem-free feeding of energy into the grid have been met (e.g. are the solar modules covered with snow?); *)
522	DC low String 1	Warning message on the display	*)
523	DC low String 2		
558, 559	Functional incompatibility (one or more PC boards in the inverter are not compatible with each other, e.g. after a PC board has been replaced)	Warning message on the display	Update inverter firmware; *)
560	Power derating caused by overfrequency	Displayed when grid frequency becomes excessively high. The power is reduced.	As soon as the grid frequency is back within the permissible range and the inverter has returned to normal operation, the fault is rectified automatically; **)
564	Functional incompatibility (one or more PC boards in the inverter are not compatible with each other, e.g. after a PC board has been replaced)	Warning message on the display	Update inverter firmware; *)
566	Arc detector switched off (e.g. during external arc monitoring)	The status code is displayed every day until the arc detector is reactivated.	No error Confirm status code by pressing 'Enter'

Code	Description	Behaviour	Remedy
568	Incorrect input signal on the multifunction current interface	The status code is displayed in the case of an incorrect input signal on the multifunction current interface and with the following setting: Basic menu / Input signal / Mode of operation = Ext. Signal, triggering method = Warning	Acknowledge status code; check the devices connected to the multifunction current interface; **)
572	Power limited by the power stage set	Power is being limited by the power stage set	*)
573	Undertemperature warning	Warning message on the display	*)
581	"Special Purpose Utility-Interactive" (SPUI) setup activated	The inverter is no longer compliant with the IEEE1547 and IEEE1574.1 standards because the standalone function has been deactivated, a frequency-dependent power reduction has been activated and the frequency and voltage limits are being changed	No error Confirm status code by pressing 'Enter'

\*) If the status code is displayed all the time: Notify a Fronius-trained service technician.

\*\*) If this status code keeps recurring, contact your system engineer.

**Class 6 status codes** Some of the class 6 status codes necessitate intervention by a Fronius-trained service engineer.

Code	Description	Behaviour	Remedy
601	CAN bus is full	The inverter is not feeding any energy into the grid.	Update inverter firmware; *)
603	AC module temperature sensor faulty (L3)	The inverter will automatically attempt to connect again and, if possible, will resume feeding energy into the grid	*)
604	DC module temperature sensor faulty		
607	RCMU error	The inverter is not feeding any energy into the grid.	Reset status code by pressing 'Enter'. The inverter resumes the feeding of energy into the grid; if the status code keeps appearing, check the complete photovoltaic system for damage; **)
608	Functional incompatibility (one or more PC boards in the inverter are not compatible with each other, e.g. after a PC board has been replaced)	The inverter is not feeding any energy into the grid.	Update inverter firmware; *)

\*) If the status code is displayed all the time: notify a Fronius-trained service engineer

\*\*) Fault is rectified automatically. If this status code keeps recurring, contact your system engineer

**Status codes – Class 7** Class 7 status codes relate to the control system, the configuration and inverter data recording, and may directly or indirectly affect the process of feeding energy into the grid.

Code	Description	Behaviour	Remedy
701 - 704	Provides information about the internal processor status	Warning message on the display	*)
705	Conflict when setting the inverter number (e.g. number already assigned)	-	Correct inverter number in Setup menu
706 - 716	Provides information about the internal processor status	Warning message on the display	*)
721	EEPROM has been re-initialised	Warning message on the display	Acknowledge status code; *)
722 - 730	Provides information about the internal processor status	Warning message on the display	*)
731	Initialisation error - USB flash drive is not supported	Warning message on the display	Check or replace USB flash drive Check file system on USB flash drive; *)
732	Initialisation error - Overcurrent on USB flash drive		
733	No USB flash drive connected	Warning message on the display	Connect or check USB flash drive; *)
734	Update file not recognised or not present	Warning message on the display	Check update file (e.g. for correct file name) *)
735	Update file does not match the device, update file too old	Warning message on the display, update process is interrupted	Check update file and if necessary download an update file to match the device (e.g. at <a href="http://www.fronius.com">http://www.fronius.com</a> ); *)
736	Write or read error occurred	Warning message on the display	Check USB flash drive and the data contained on it or replace USB flash drive Never unplug a USB flash drive if the 'data transfer' LED is still flashing or lit; *)
737	File could not be opened	Warning message on the display	Remove and then reinsert USB flash drive; check or replace USB flash drive
738	Log file cannot be saved (e.g. USB flash drive is write-protected or full)	Warning message on the display	Create some storage space, remove write protection, if necessary check or replace USB flash drive; *)
740	Initialisation error - error in file system on USB flash drive	Warning message on the display	Check USB flash drive; reformat on PC for FAT12, FAT16 or FAT32
741	Error during recording of logging data	Warning message on the display	Remove and then reinsert USB flash drive; check or replace USB flash drive

Code	Description	Behaviour	Remedy
743	Error occurred during update process	Warning message on the display	Repeat update process, check USB flash drive; *)
745	Update file corrupt	Warning message on the display, update process is interrupted	Download update file again; check or replace USB flash drive; *)
746	Error occurred during update process	Warning message on the display, update process is interrupted	Wait for two minutes, then start the update again; *)
751	Time lost	Warning message on the display	Reset time and date on the inverter; *)
752	Real Time Clock module communication error		
753	Internal error: Real Time Clock module is in emergency mode	Time may be inaccurate or lost (feeding energy into the grid normal)	Reset time and date on the inverter
754 - 755	Provides information about the internal processor status	Warning message on the display	*)
757	Hardware error in the Real Time Clock module	Error message on the display; the inverter is not feeding any energy into the grid	*)
758	Internal error: Real Time Clock module is in emergency mode	Time may be inaccurate or lost (feeding energy into the grid normal)	Reset time and date on the inverter
760	Internal hardware error	Error message on the display	*)
761 - 765	Provides information about the internal processor status	Warning message on the display	*)
766	Emergency power limitation has been activated (max. 750 W)	Error message on the display	
767	Provides information about the internal processor status	Warning message on the display	*)
768	Different power limitation in the hardware modules		
772	Storage unit not available		
773	Software update group 0 (invalid country setup)	Warning message on the display	Press 'Enter' key to acknowledge error; *)
775	PMC power stage set not available		
776	Invalid device type		
781 - 794	Provides information about the internal processor status	Warning message on the display	*)

\*) If the status code is displayed all the time: Notify a Fronius-trained service technician

**Class 10 - 12 status codes**

**1000 - 1299-** Provide information on the status of the internal processor program

Description	Is of no concern when the inverter is working properly and only appears in the "Status PS" setup parameter. In the event of an actual error, this status code assists Fronius Technical Support during the error analysis.
-------------	--



---

**Customer service**    **IMPORTANT!** Contact your Fronius dealer or a Fronius-trained service technician if

- an error appears frequently or all the time
- an error appears that is not listed in the tables

---

**Operation in  
dusty environ-  
ments**                    When operating the inverter in extremely dusty environments:  
when necessary, clean the cooling elements and fan on the back of the inverter as well as  
the air intakes at the mounting bracket using clean compressed air.